

# 20 YEARS LIMITED WARRANTY



## THERMAL LIMITED WARRANTY

Without any prejudice to any other rights set forth in the applicable legislation, "URSA" warrants for 20 years all XPS since the date of its manufacturing onwards (hereinafter also called the "Product"), under the conditions indicated in this clause.

This warranty period concerns exclusively the thermal performance of this Product indicated in its label, taking into account the tolerances accepted by the CE mark.

This warranty is limited to the delivery of a Product of equal or similar features than the Product purchased. The present warranty does not therefore cover any additional work, such as the dismantling of the previous Product, the installation of the new one, the transport of the Product, labor costs or any other direct or indirect cost or damage that the client might have experienced as a consequence of the alleged defect. Total URSA expense for the life of this warranty will be limited to the original purchase price of the Product.

## SAMPLING / TESTING

In order to check the possible defects of the Product, an authorized URSA's representative will be entitled to fulfill tests "in situ". In such a case samples of Product will be only taken in the presence of an authorized URSA's representative. URSA will be entitled to take the samples to its premises in order to carry out thermal performance tests by itself or by third parties.

In case the tests show the lack of any defect covered by this warranty, the purchaser shall bear any cost arisen out of these tests.

## CONDITIONS / EXCLUSIONS

The following conditions / exclusions apply to this warranty:

1. The installation of the Product must have been done strictly in conformity with technical "rules of the art" described in the "Technical Norms" indicated in the table below. In case of a claim URSA is entitled to appoint an expert to evaluate if all the installation norms have been respected. Any subsequent change in the installation shall cancel this warranty.
2. Only the owner of the construction at the time of any warranty claim, where the Product has been installed, is covered by this warranty. This warranty shall be void if, in URSA's sole judgment, there is any damage to the Product resulting from improper handling, improper store or maintenance, misuse, negligence, natural catastrophes, force majeure events or failure in the building.
3. All Product that is not installed within a 1-year period since the date when it was manufactured shall not be covered by the warranty.
4. In order to execute this warranty, the customer will need to send URSA (i) the "Warranty Document" that is sent by URSA after reception of the proof of the purchase of the Products by the client, (ii) a sample of the Product where the mark with its traceability and manufacturing date can be checked, or failing that, the label of the Product box where its traceability and manufacturing date can be checked; (iii) invoice for the purchase of the Product, where a clear and complete description of the same, as well as the purchase date will appear.